

PVMHMR Resource Guide Federal and National

Agency: ***American Cancer Society**
Address: 3301 W Freeway, Fort Worth TX, 76107
Telephone: 817-737-9990
Hours: M-F 8:30 am – 5:00 pm
Fees: None
Services: Health-related equipment, breast surgery rehabilitation/support counseling
Eligibility: Cancer patient
Intake: Call
Access to Disabled: Yes
Web Site: www.cancer.org
Email: christina.zitaglio@cancer.org

Agency: **American Diabetes Association**
Address: 4150 Int'l Plaza Ste 125, Fort Worth TX, 76109
Telephone: 817-332-7110, 1-888-diabetes, Fax 817-732-6244
Hours: M-F 8:30 am – 5:00 pm
Fees: None
Services: Purpose: To prevent & cure diabetes & to improve the lives of all people affected by diabetes. Funds research, publishes scientific findings, provides information & other services to people with diabetes, their families, health professionals and the public. The association is also actively involved in advocating for scientific research and for the rights of people with diabetes.
Eligibility: No direct services
Service Area: Tarrant County & surrounding area
Web Site: www.diabetes.org
Email: rhicks@diabetes.org

Agency: **American Heart Association**
Address: 2630 W Freeway, Ste 250, Fort Worth TX 76102
Telephone: 817-698-5400, 1-800-242-8721, Fax 817-698-5401
Hours: M-F 8:30 – 5:00
Fees: None
Services: Fund research & provide community education programs to reduce disability & death from cardiovascular diseases & stroke
Eligibility: Anyone needing more information on cardiovascular diseases & stroke
Intake: No direct services provided
Service Area: Texas
Web Site: www.americanheart.org

Agency: **American Red Cross**
Link: www.redcross.org

Agency: **Arlington National Cemetery**
Telephone: 703-607-8000
Link: www.arlingtonnationalcemetery.org

Agency: **Armed Forces Retirement Homes**
Address: Gulfport
Link: www.afrh.gov

Agency: **Armed Forces Retirement Homes**
Address: Washington

Attn: PAO Marketing #1305
3700 North Capitol St. N.W.
Washington DC 20011-8400

Telephone: 1-800-422-9988
Link: www.afrh.gov

Agency: **Benefits: Web Automated Reference Material System (WARMS) (VA)**
Link: http://www.warms.vba.va.gov/M21_1.html

Agency: **Board for Correction of Naval Records**
Telephone: 703-614-1402 or 614-2133
Address: CMC, 2 Navy Annex, Rm 2432
Washington, DC 20370-5100
Link: www.donhq.navy.mil/bcncr/bcncr.htm

Agency: **Board of Veteran's Appeals**
Link: <http://www.va.gov/vbs/bva/>

Agency: **Center for Minority Veterans**
Link: <http://www1.va.gov/centerforminorityveterans/>

Agency: **Center for Women Veterans**
Link: <http://www1.va.gov/womenvet/>

Agency: **ChampVA**
Telephone: 1-800-733-8387 (Monday-Friday)
Fax: 303-331-7804
Link: <http://www4.va.gov/hac/forbeneficiaries/champva/champva.asp>
Addresses: -New Claims Under 1 Yr Old:

VA Health Administration Center
CHAMPVA Claims
PO Box 469064
Denver CO 80246-9064

-Questions, reconsiderations and old claims (include reason for delay in filing):
VA Health Administration Center
CHAMPVA
PO Box 469063
Denver CO 80246-9063

-Appeals:
VA Health Administration Center
Appeals
PO Box 460948
Denver CO 80246-0948

-Eligibility:
CHAMPVA-Eligibility
PO Box 469028
Denver CO 80246-9028

Agency: **Code of Federal Regulations (CFR)**
Link: <http://www.gpoaccess.gov/ecfr/>

Agency: **Cold War Certificate**
Telephone: 703-325-5864 or Fax 1-800-723-9562

Address: Cold War Recognition, Hoffman II
Attn: AHRC-CWRS, 3N45, 200 Stovall St.
Alexandria, VA 22332-0473

Agency: **Combat Related Special Compensation
SECNAV Council of Review Boards**
Telephone: 1-877-366-2772 or Fax 202-685-6882
Address: 720 Kennon St SE STE 309
Washington DC 20374-5023
Email: DON_CRSC@navy.mil
Link: <http://donhq.navy.mil/corb/crsccb/crscmainpage.htm>

Agency: **Department of Veterans Affairs Regional Office**
Address: One Veterans Plaza, 701 Clay Avenue, Waco, Texas 76799
Telephone: 1-800-827-1000

Agency: **Defense Finance and Accounting Service (DFAS)**
Telephone: 1-800-321-1080
U.S. and OCONUS: 216-522-5955 or Fax 1-800-469-6559
Casualty Reporting: 1-800-269-5170
Link: www.dfas.mil

Agency: **Dependent Indemnity Compensation/Death Benefits (VA) (St Paul, Min)**
Telephone: 1-877-294-6380

Agency: **DFAS Annuitants**
Address: U.S. military Annuitant Pay
PO Box 7130
London KY 40742-7130

Agency: **DFAS Special Compensation for the Severely Disabled**
Telephone: 216-522-6170
Address: PO Box 998011
Cleveland OH 44199-8011

Agency: **DFAS Retired Marines**
Address: U.S. Military Retirement Pay
PO Box 7130
London KY 40742-7130

Agency: **DFAS (Cleveland) Retired Veterans**
Telephone: 1-800-321-1080

Agency: **Department of Labor**
Telephone: 866-487-2365 817-861-2150
Address: 525 S Griffith, Ste 507 Dallas TX 75202
Services: Information/enforcement of Federal labor laws
Link: www.dol.gov

Agency: **Department of Veterans Affairs Home Page**
Link: <http://www.va.gov/>

Agency: **Directory of Veterans Service Organizations (229 links here)**
Link: <http://www1.va.gov/vso/index.cfm?template=view>

Agency: **Disability Examination Worksheets Index (VA)**

Link: <http://www.vba.va.gov/bln/21/Benefits/exams/index.htm>

Agency: **Disabled American Veterans (DAV)**
Address: PO Box 14301, Cincinnati OH 45250-0301
Link: www.dav.org

Services: -National Service Officers: a multitude of free services to vets & their families including filing VA claims
-Transportation Network: for sick and disabled vets transport to/from VA hospitals & clinics
-Voluntary Service Program: contact for patients in medical facilities
-Employment Program: protect employment rights vets have earned & enhance employment opportunities
-Transition Service Program: benefits counseling & assistance to service members filing initial claims for benefits when making transition back to civilian life
-Mobil Service Officer Program: assist vets where they live & increasing accessibility to benefits

Agency: **Environmental Agents (VA)**
Link: <http://www1.va.gov/environagents/>

Agency: **Equal Employment Opportunity Commission**
Telephone: 800-669-4000
Address: 207 S Houston St. Dallas TX 75202
Services: Information on and enforcement of Federal Discrimination laws
Link: www.eeoc.gov

Agency: **Exposure to Depleted Uranium (DU) Evaluation Protocol (VA)**
Links: <http://www1.va.gov/gulfwar/docs/DUHandbook1303122304.DOC>
http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=1158

Agency: **Federal Student Aid Resource Center**
Telephone: 1-800-USA-LEARN
Address: US Department of Education
400 Maryland Ave. SW
Washington DC 20202
Link: www.ed.gov

Agency: **Forms & Records (VA) (Downloadable Forms)**
Link: <http://www.va.gov/vaforms/>

Agency: **Funeral Honors**
Telephone: 1-866-826-3628 or 703-432-9524

Agency: **Geriatrics and Extended Care (VA)**
Link: <http://www1.va.gov/geriatricsshg/>

Agency: **GI Bill Web Site (VA)**
Link: <http://www.gibill.va.gov/>

Agency: **Hearings, VA Regulation on How they are to Conduct Hearings**
Link: http://www.warms.vba.va.gov/admin21/m21_1/mr/part1/ch04.doc

Agency: **Health Services Research & Development (VA)**
Link: <http://www.hsrp.research.va.gov/>

Agency: **Homeless Veterans (VA)**
Link: <http://www1.va.gov/homeless/>

Agency: **Identification Cards (Military) Naval Air Station/Joint Reserve base, Fort Worth**
Address: 1304 Military Parkway, Fort Worth TX 76127
Building 1304, first floor
Telephone: 817-782-5244

Agency: **Identification Cards, Permanent (for those over 75 & over)**
Telephone: 1-800-538-9552

Agency: **Index to Disability Examination Worksheets (VA)**
Link: <http://www.vba.va.gov/bln/21/benefits/exams/index.htm>

Agency: **Internal Revenue Service**
Telephone: 800/829-1040

Agency: **Marine Corps Records Correspondence**
Telephone: 1-800-268-3710 or 703-784-3930/4646/5616
Address: 2008 Elliot Rd
Quantico VA 22134-5030

Agency: **Medicare**
Telephone: 1-800-633-4227
Link: www.medicare.gov

Agency: **Mental Disorders-Schedule of Ratings (VA)**
Link: http://www.warms.vba.va.gov/regs/38CFR/BOOKC/PART4/S4_130.DOC

Agency: **Mental Health Program Guidelines (VA)**
Link: http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=1094

Agency: **My CAA (Military Spouse Career Advancement Accounts) DoD**
Link: <http://cs.mhf.dod.mil/content/dav/mhf/QOL-Library/Project%20Documents/MilitaryHOMEFRONT/MyCAA/FactSheet.pdf>

Agency: **My Health eVet (VA)**
Link: <http://www.myhealth.va.gov/>

Agency: **National Association of State Directors of Veterans Affairs**
Link: <http://nasdva.org/>

Agency: **National Personnel Records Center**
Address: 97000 Page Avenue, St. Louis, MO 63132-5100
Telephone: 1-314-538-4010
Services: Replace DD 214; receive copies of Veterans Service Medical Records; receive medals & awards

Agency: **Navy Lodge Worldwide Reservation Center**
Telephone: 1-800-Navy Inn
Link: www.navy-lodge.com

Agency: **Neurological Conditions and Convulsive Disorders, Schedule of Ratings (VA)**
Link: <http://www.warms.vba.va.gov/regs/38cfr/bookc/part4/s4%5F124a.doc>

Agency: **Occupational Safety and Health Administration (OSHA)**
Telephone: 800/321-6742

Agency: **Parkinson's Disease and Related Neurodegenerative Disorders (VA)**
Link: <http://www1.va.gov/resdev/funding/solicitations/docs/parkinsons.pdf>

Agency: **Peacetime Disability Compensation (VA)**
Link: http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=browse_usc&docid=Cite:+38USC1131

Agency: **Policy Manual Index (VA)**
Link: <http://www1.va.gov/vapubs/>

Agency: **Prosthetics Eligibility (VA)**
Link: http://www1.va.gov/vhapublications/ViewPublication.asp?pub_ID=337

Agency: **Publications (VA): Manuals**
Link: <http://www1.va.gov/vhapublications/publications.cfm?Pub=4>

Agency: **Request For & Consent To Release of Information From Claimants' VA Records**
Link: <http://www.forms.va.gov/va/Internet/VARF/getformharness.asp?formName=3288-form.xft>

Agency: **Runaway Hotline, National**
Telephone: 1-888-580-HELP (4357)
Website: www.nrscrisisline.org
Services: Assistance, referrals and transportation for runaways and troubled youth; personal and confidential message relay service between runaways and their families.

Agency: **Social Security Administration**
Telephone: 1-800-772-1213 (SSI Unit 1-800-248-1078)
Address: 611 E 6th St
Austin TX 78701
Cleburne Office: 1711 W. Henderson Cleburne, TX 76033, 817-645-7448
Links: www.ssa.gov or www.socialsecurity.org

Agency: **Space-A Travel**
Address: Air Mobility Command
Link: www.amc.af.mil/questions/topic.asp?id=380

Agency: **Spina Bifida (VA)**
Address: VA Health Administration Center
Spina Bifida Healthcare Benefits
PO Box 469065
Denver, CO 80246-9065
Telephone: 1-888-820-1756 Monday-Friday
Fax: 303-331-7807

Agency: **State Department Travel Warnings**
Link: <http://travel.state.gov>

Agency: **Survivor Assistance (Office of) (VA)**
Address: 1717 H Street NW
Washington, DC 20420
Telephone: Phone: 202-461-1077 VA Survivor Call Center (VASCC) 1-800-749-8387

Agency: **Title 38 Index Parts 0-17 (Government Printing Office)**
Link: http://ecfr.gpoaccess.gov/cgi/t/text/text-idx?sid=1b0c269b510d3157fbf8f8801bc9b3dc&c=ecfr&tpl=/ecfrbrowse/Title38/38cfrv1_02.tpl
Parts 18-75
http://ecfr.gpoaccess.gov/cgi/t/text/text-idx?sid=1b0c269b510d3157fbf8f8801bc9b3dc&c=ecfr&tpl=/ecfrbrowse/Title38/38cfrv2_02.tpl
Part 3—Adjudication, Subpart A—Pension, Compensation, Dependency and Indemnity Compensation
http://ecfr.gpoaccess.gov/cgi/t/text/text-idx?c=ecfr&sid=1b0c269b510d3157fbf8f8801bc9b3dc&tpl=/ecfrbrowse/Title38/38cfr3_main_02.tpl

Agency: **TRICARE Pharmacy**
Telephone: 1-877-363-6337

Agency: **TRICARE Mail Order Pharmacy Express Scripts**
Telephone: 1-866-363-8667

Agency: **TRICARE Retail Pharmacy**
Telephone: 1-866-363-8779

Agency: **TRICARE for Life/Dual Eligibles**
Telephone: 1-866-773-0404

Agency: **TRICARE Retiree Dental Plan Delta Dental**
Telephone: 1-888-838-8737
Link: www.trdp.org

Agency: **TRICARE Dental Program: United Concordia**
Telephones: Conus 1-800-866-8499
Oconus 1-888-475-0486

Agency: **TRICARE Online**
Telephone: 1-800-538-9552

Agency: **TRICARE Regional**
Telephones: North 1-877-874-2273
South 1-800-444-5445
West 1-888-874-9378
Overseas including Pacific, Latin America, Canada, Puerto Rico, Virgin Islands, Europe
1-888-777-8343

Agency: **US Court of Appeals for Veterans Claims**
Link: <http://www.uscourts.cavc.gov/>

Agency: **US Citizenship/Immigration Services**
Telephone: 1-800-375-5283

Agency: **VA Best Practices Manual for Posttraumatic Stress Disorder Compensation and Pension Examinations**
Link: <http://www.avapl.org/pub/PTSD%20Manual%20final%206.pdf>

Agency: **VA Gulf War Health Issues (Office of Academic Affiliations)**

Link: <http://www.va.gov/OAA/pocketcard/gulfwar.asp>

Agency: **VA Loan Lending Limits and Jumbo Loans**
Link: http://valoans.com/va_facts_limits.cfm

Agency: **VA Education Customer Service Office**
Telephone: 1-888-442-4551
Link: www.gibill.va.gov

Agency: **VA Hepatitis C Program**
Link: <http://www.hepatitis.va.gov/>

Agency: **VA Life Insurance**
Telephone: 1-800-669-8477
Link: www.insurance.va.gov

Agency: **VA Office of Public Health and Environmental Hazards (Emergency Management)**
Link: <http://www1.va.gov/emshg/>

Agency: **VA Office of Research and Development**
Link: <http://www.research.va.gov/default.cfm>

Agency: **Vet Center Eligibility—Readjustment Counseling Service (How to Find)**
Link: <http://www.va.gov/rcs/Eligibility.htm>

Agency: **Veterans Benefits Administration Main Web Page**
Link: <http://www.vba.va.gov/>

Agency: **Veteran Compensation Rate Tables**
Link: <http://www.vba.va.gov/bln/21/Rates/comp01.htm>

Agency: **Veterans Legal and Benefits Information**
Link: <http://valaw.org/>

Agency: **Veterans Resource Network (2010 Federal Benefits for Veterans)**
Link: <http://www.38uscode.com/>

Agency: **VHA Publication Links (VA)**
Link: <http://www1.va.gov/vhapublications/>

Agency: **Vocational Rehabilitation (VA)**
Link: <http://www.vba.va.gov/bln/vre/>

Agency: **Veterans On-Line Application (VONAPP) Website (VA)**
Link: <http://vabenefits.vba.va.gov/vonapp/main.asp>

Agency: **Web Automated Reference Material System (WARMS) Veterans Benefits Administration References (VA)**
Link: <http://www.warms.vba.va.gov/bookc.html>

Agency: **Wartime Disability Compensation (GPO) Title 38 Extract**

Link: http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=browse_usc&docid=Cite:+38USC1110

Agency: **War-Related Illness and Injury Study Center - New Jersey (VA)**

Link: <http://www.wri.med.va.gov/>

Agency: **Yellow Ribbon Program (VA)**

Link: http://www.gibill.va.gov/gi_bill_info/ch33/yellow_ribbon.htm

Services: This program allows institutions of higher learning (degree granting institutions) in the United States to voluntarily enter into an agreement with VA to fund tuition expenses that exceed the highest public in-state undergraduate tuition rate. The institution can contribute up to 50% of those expenses and VA will match the same amount as the institution.