

# PVMHMR Resource Guide

## State of Texas

### State of Texas Information [www.state.tx.us](http://www.state.tx.us)

- Agency: **Attorney General**  
Address: PO Box 12548 Austin, TX 78711-2548  
Telephone: 1-800-252-8011  
Fax: 1-512-475-2994  
Website: [www.oag.state.tx.us](http://www.oag.state.tx.us)  
Services: Child support services & others
- Agency: **Department of Assistive & Rehabilitative Services (DARS) (formerly TRC)**  
Address: 4800 N. Lamar Blvd. Austin, Texas 78756  
Telephone: 1-800-628-5115 or TTY 1-866-581-9328  
Website: [www.dars.state.tx.us](http://www.dars.state.tx.us)  
Services: Rehabilitation services
- Agency: **Department of Family and Protective Services (DFPS) (formerly CPS then DPRS)**  
Address: 701 W 51st Street Austin, Texas 78751  
Telephone: 1-800-252-5400  
Website: [www.dfps.state.tx.us](http://www.dfps.state.tx.us)  
Services: to protect children, the elderly, and people with disabilities from abuse, neglect, and exploitation by involving clients, families and communities.
- Agency: **Department of Housing and Community Affairs**  
Link: <http://168.39.88.72/texans.htm>  
Services: helping veteran and/or veteran family member clients with housing
- Agency: **Department of Insurance**  
Address: 333 Guadalupe, Austin TX, 78701. PO Box 149104, Austin TX, 78714  
Telephone: Consumer Help: 1-800-252-3439; Report Fraud: 1-888-327-8818  
Website: [www.tdi.state.tx.us](http://www.tdi.state.tx.us) for military: [www.tdi.state.tx.us.consumer.cpmilitary.html](http://www.tdi.state.tx.us.consumer.cpmilitary.html)  
Services: A wide range of services including workers comp insurance and fraud
- Agency: **Department of State Health Services**  
Address: PO Box 149347, Austin, Texas 78714-9347  
Telephone: (512) 458-7111 or 1-888-963-7111; Telecommunications Device for the Deaf (TDD) Relay Texas: 1-800-735-2989  
Website: [www.dshs.state.tx.us](http://www.dshs.state.tx.us)  
Services: Birth/death certificates, info about immunizations, quit smoking, etc.
- Agency: **Governor's Committee on People with Disabilities**  
Link: <http://governor.state.tx.us/disabilities/>
- Agency: **Office of Injured Employee Counsel**  
Address: 7551 Metro Center Dr, STE 100, MS-50 Austin, TX 78744-1609  
Telephone: 1-866-393-6432  
Fax: 1-512-804-4181  
Website: [www.oiec.state.tx.us](http://www.oiec.state.tx.us)  
Services: Represents the interests of injured employees in the workers' compensation system

Agency: **Texas Health and Human Services Commission (HHSC) (formerly DHS)**  
Telephone: 1-877-541-7905 or in Texas dial 211  
Website: [www.hhsc.state.tx.us](http://www.hhsc.state.tx.us)  
Services: Food Stamps, Cash Welfare Payments, Medicaid, CHIP

Agency: **Texas Lifeline Phone**  
Telephone: (866) 454-8387  
Services: Communication services for low income families  
Website: [www.lifelinesupport.org](http://www.lifelinesupport.org)

Agency: **Texas Runaway Hotline**  
Telephone: 1-888-580-HELP (4357)  
Services: Assistance, referrals and transportation for runaways and troubled youth; personal and confidential message relay service between runaways and their families.  
Website: [www.texasrunaway.org](http://www.texasrunaway.org)

Agency: **TexVet: Partners Across Texas**  
Telephone: In Texas dial 211  
Website: [www.texvet.com](http://www.texvet.com)  
Services: Information on health, education, employment, family support, deployment support, financial, health care providers + numerous other links

Agency: **Texas Veterans Land Board**  
Link Newsletter: <http://www.glo.state.tx.us/vlb/docs/vetvoice/veteransvoice.pdf>  
Link Education: <http://168.39.88.72/texans.htm>  
Link Gen Info: <http://www.glo.state.tx.us/vlb>  
Services: Land acquisition, home improvement, vet homes, vet cemeteries, housing assistance, etc.

Agency: **Texas Workforce Commission**  
Telephones: Unemployment 1-800-939-6631  
Payday Law Unit 1-800-832-9243  
Job Corps 1-800-977-3634  
Relay Texas: 1-800-735-2989 (TDD) and 711 (Voice)  
Website: [www.twc.state.tx.us](http://www.twc.state.tx.us)  
Services: Employment, unemployment insurance, vet employment

Agency: **Texas Youth Hotline**  
Telephone: 1-800-210-2278  
Website: [www.texasyouth.org](http://www.texasyouth.org)  
Services: Provides crisis intervention and telephone counseling to troubled youth and families who face issues related to family conflicts, delinquency, truancy, abuse and neglect.